Feedzai Sustainability Report 2026

Executive Summary

Financial year 2026 (1 February 2025 to 31 January 2026) · Prepared in accordance with the VSME, Comprehensive Module

Our mission extends beyond technology. We exist to make commerce safe by protecting consumers, financial institutions and the wider financial ecosystem from crime. Because of what our product does, our impact is not only economic but also social: every fraud we help prevent contributes to a safer financial system.

1 billion+
consumers protected by Feedzai technology

8,074*
tCO2e total GHG emissions, market-based

KPMG
limited assurance on our GHG inventory

About this report

This is Feedzai's first structured sustainability report. We chose the Voluntary Sustainability Reporting Standard (VSME) published by EFRAG as a practical first step, and adopted its Comprehensive Module. The report covers our global operations, including all subsidiaries. Entities acquired during the year are included from the date of acquisition.

A double materiality assessment, based on input from employees, clients, suppliers and external experts, identified our priorities: climate change mitigation and energy, our own workforce and workers in our value chain, consumers and end-users, corporate culture, whistleblower protection, and relationships with suppliers, including payment practices.

Environment

We measured our greenhouse gas (GHG) emissions across Scopes 1, 2 and 3, following the Greenhouse Gas Protocol and the operational control approach. This gives us a baseline for future decarbonisation. As a software business, our direct emissions are low. Almost all of our footprint lies in our value chain.

Scope	What it covers	tCO2e
Scope 1	Direct emissions from sources we own or control	0*
Scope 2	Indirect emissions from purchased energy in our offices	38 market-based | 27 location-based*
Scope 3	Other indirect emissions across our value chain	8,037***
Total		**8,074 market-based | 8,064 location-based ***

** Results already amended in accordance with the footprint Assurance.*

Figures are rounded. Leased vehicles are outside our operational control and are reported in Scope 3.

- **Where emissions come from:** Three Scope 3 categories account for about 99% of Scope 3: purchased goods and services (about 69%), business travel (about 22%) and employee commuting, including working from home (about 8%).
- **Independent assurance:** KPMG & Associados - Sociedade de Revisores Oficiais de Contas, S.A. provided limited assurance on our FY26 GHG inventory, in accordance with ISAE 3410. The assurance covers the GHG inventory only, not the full report.
- **Everyday action:** We focus on resource efficiency, waste reduction and paperless operations, and our car policy requires hybrid or electric vehicles.

Social

- **Our people:** We ended the Financial year 2026 with employees across multiple geographies. Our Diversity and Inclusion Policy and Code of Business Conduct and Ethics set expectations on equal opportunity and non-discrimination.
- **Well-being:** Employees receive a yearly well-being allowance, flexible working, parental leave and dedicated leave under our Unplug day.

- **Responsible value chain:** Our Vendor Compliance Guide, Service Providers Management Policy and Modern Slavery Statement set mandatory standards on ethics, labour rights and data protection. We apply Know Your Vendor due diligence and security reviews, including checks of certifications such as ISO 27001, PCI DSS and SOC 2.
- **Consumers and end-users:** Privacy, Personal Data Handling and Information Security policies, aligned with GDPR and other Worldwide data protection laws, are backed by access controls, encryption, continuous monitoring, an Incident Response Plan and a Business Continuity Plan.

Governance

- Our governance framework rests on a zero-tolerance Anti-Corruption Policy and a Whistleblowing Policy, with an independent hotline open to employees, contractors, shareholders and external stakeholders, anonymous where the law allows. A Non-Retaliation Policy protects anyone who reports a concern in good faith.
- Employees are required to follow our policies and take part in training on ethical standards and compliance.

Our contribution to society

By preventing fraud, detecting suspicious activity and supporting anti-money laundering, Feedzai helps protect people from financial harm. This includes the financial patterns linked to human trafficking and large-scale scams. In April 2026, together with The Knoble, we released a Human Trafficking and Scam Detection Guide for financial institutions ahead of the FIFA World Cup 2026.

Looking ahead

- In September 2026, our Net Zero Commitment was approved by SBTi Services. We are now developing science-based targets, to be submitted to the Science Based Targets initiative for validation.
- We will keep strengthening data quality, particularly across Scope 3, and further embed sustainability in our decision-making. We also continue to report annually through CDP and EcoVadis.

Questions? Contact esg@feedzai.com